

Welcome



Welcome to St. Croix,

We are pleased that you have chosen to stay at the Holger Danske Hotel. It is our pleasure to welcome you to St. Croix. We hope your stay here is most comfortable and a remarkably enjoyable experience.

For your convenience we have prepared this directory to acquaint you with the services that we offer to our guests. If during your stay you find that we have overlooked something or otherwise have not met your expectations, please do not hesitate to let us know. We will do everything possible to accommodate you.

We sincerely thank you for selecting our hotel as your home away from home.

Sincerely,

The Staff and Management.



2019-2020 Edition

MOBILE CONCIERGE



INFO TO GO!

Directory of Services

AIRLINES

| | |
|-------------------------|----------------|
| American Airlines | 1-800-433-7300 |
| Delta Airlines | 1-800-221-1212 |
| United Airlines | 1-800-241-6522 |

COMMUTER AIRLINES

| | |
|-----------------------------------|----------------|
| Cape Air | 1-800-227-3247 |
| Coastal Air Transport | 340-773-6862 |
| Hummingbird Air | 340-773-3571 |
| LIAT (Inter-Island Carrier) | 340-778-9930 |
| Seaborne Airlines | 1-866-359-8784 |
| Seaflight | 340-714-3000 |

AMENITIES.....Touch 0

For your added comfort and convenience, we have the following items available for your use upon request: razors, shaving cream, toothbrush, toothpaste, comb, and sanitary napkins. Please call the Front Desk to request any of the above items.

BANK ATM SERVICES

The nearest bank with ATM service is one block up King Cross Street to King Street; turn right 2 blocks to First Bank.

BAR/LOUNGE

The perfect place to relax and enjoy your favorite cocktail or try one of our famous tropical concoctions. Located at the end of the hotel walkway, on the boardwalk, overlooking the picturesque harbor.

BOTTLED WATER

Bottled water is available to guests in the soft drink machine located on the first floor Room 102.

CHECK CASHING

Due to a limited amount of cash kept on the property; the hotel is unable to provide check-cashing services. Please contact the Front Desk for directions to the nearest bank or ATM.

CHECK-OUT

Check-out time is 11:00 A.M. Guests vacating units after 11:00 A.M. will be assessed a late check-out fee of one half the cost for a day, or for a full day after 2:00 P.M.

General Information

COFFEE SERVICE

Coffee makers and complimentary coffee is provided in every hotel room.

COPIES

Copy service is available at the Front Desk during business hours. The charge for hotel guests is \$0.25 per copy.

CREDIT INFORMATION

We accept American Express, Visa, Diner's Club, Discover, and MasterCard.

CRIBS

Cribs are available as a complimentary special request item through the Front Desk. The number of available cribs is limited and will be provided on a first come, first served basis.

DRY CLEANING AND LAUNDRY

Coin operated laundry room is located in Room 102.

EMERGENCY TOUCH 0

In the event of an emergency, medical or otherwise, please contact the Front Desk or call:

Emergency 9 + 911
 Abuse 9-773-9272
 Ambulance 9 + 911
 Juan F. Luis Hospital,
 4007 Estate Diamond Ruby 9-778-6311
 Poison Control Center 9 + 911

FAX MACHINE

Facsimile (FAX) service is available for your convenience. The hotel fax number is 340-773-4223. Facsimile (FAX) message sending and receiving is available during business hours. A minimal fee is charged for outgoing faxes.

FIRE EMERGENCY

For your safety, please familiarize yourself with the emergency fire procedures found on the last page of this directory.

HAIR BLOWERS

For your convenience, all rooms are installed with a wall mounted hair blower.

General Information

HOUSEKEEPING..... TOUCH 0

Call our Housekeeping Department for early room make-up service, extra linens, towels or blankets.

ICE AND VENDING MACHINES

Ice is complimentary to our guests. The ice machine is located in Room 102, which may be accessed with your room key. Please bring the ice bucket supplied in your room. As an added convenience, the refrigerator in your room is equipped with a freezer unit where you can make and store your own ice. Soda, bottled water and snack machines are also located on the first floor in Room 102.

INTERNET SERVICE

As an additional convenience for our guests, all our rooms are equipped with high speed Wi-Fi Internet access at no charge.

IRON AND IRONING BOARDS

For your convenience, an iron and ironing board have been placed in every hotel closet.

KEY CARD

Should you lose your key card, please notify the Front Desk immediately so that your lock may be re-coded. Please return your key card to the Front Desk upon checkout.

KITCHEN UNIT

Some of our rooms are equipped with kitchen efficiency units, which include a two-burner stove, refrigerator and a sink. Kitchen utensils and dishes are available at the Front Desk for your convenience.

LUGGAGE ASSISTANCE TOUCH 0

Luggage assistance is available to our guests. Please call the Front Desk for assistance.

LUGGAGE STORAGE..... TOUCH 0

Luggage storage is available at no charge 24 hours a day.

MAIL AND MESSAGES TOUCH 0

Mail and messages received at the hotel may be collected by either calling or stopping by the Front Desk. Your telephone message light will illuminate when a message is waiting for you. Postage and mail drop are available at the Front Desk.

General Information

PARKING

Space permitting, complimentary parking is available for registered hotel guests. The hotel cannot be responsible for items left in vehicles on the hotel property. Other free parking is available on King Cross Street.

PET POLICY

For the convenience of other guests and in an effort to help us provide the cleanest and most sanitary accommodations available, pets are not permitted. The Front Desk will be glad to help you make other arrangements for your pet.

RECEPTION HOURS TOUCH 0

The Front Desk is staffed 24 hours daily. Our Guest Service Agents will be happy to assist you with your requests or questions.

RESERVATIONS..... TOUCH 0

Reservations may be made nationwide by dialing our toll-free number 1-877-465-4373, or contact the Front Desk for assistance.

RESTAURANT

Angry Nate's Boathouse & Seafood Emporium 340-692-6283
Enjoy breakfast, lunch or dinner on our boardwalk patio or in our breezy open-air restaurant overlooking the beautiful Christiansted Harbor.

ROLLAWAY BEDS

Rollaway beds are available at an additional charge through the Front Desk. The number of rollaway beds is limited and provided on a first come, first served basis.

SAFE

Please store all of your valuables in the safe located in the closet. Under U.S. Virgin Islands' law the hotel cannot be responsible for the loss of articles unless properly secured in the safe.

SECURITY..... TOUCH 0

Your safety and security are of the utmost concern to those of us who welcome you as our guest. Please familiarize yourself with the Safety Guidelines provided in this directory. If a security need arises, please contact the Front Desk for immediate attention. A security guard is on duty during overnight hours.

SODA AND SNACKS

A fully stocked soda and snack machine is conveniently located on the first floor at Room 102.

General Information

SWIMMING POOL

Our swimming pool is located at the end of the hotel walk, above the restaurant overlooking the Caribbean Sea. Pool hours are from 10:00 A.M. to 10:00 P.M. There is no lifeguard on duty, so we ask that you take precautions when swimming. Please do not allow children to use the pool without adult supervision. The pool is open only to hotel guests by using your room key. Be sure to close the door behind you so that it locks completely. Do not allow non-guests access to the pool area. Pool towels are available at the Front Desk. No glass is permitted in the pool area.

TELEPHONE INFORMATION

HOTEL EXTENSIONS

Emergency TOUCH 9 + 911
Housekeeping..... TOUCH 0
Messages..... TOUCH 0
Reservations..... TOUCH 0
Security TOUCH 0
Wake-Up Service..... TOUCH 0

OUTSIDE CALLS

Local Calls..... TOUCH 9 + Number

Long Distance Calls

Billed to Room..... TOUCH 9 + Area Code + Number
Collect Calls..... TOUCH 9 + 0 + Area Code + Number
Credit Card Calls..... TOUCH 9 + 0 + Area Code + Number + Card Number
Long Distance Information..... TOUCH 9 + Area Code + 555-1212
International Long Distance TOUCH 9 + 011 + Country Code + Number

TELEVISION CHANNELS

Refer to TV selection Guide located in this directory.

TRANSPORTATION TOUCH 0

We will be happy to arrange for taxi service or make recommendations concerning your transportation needs.

VISITOR INFORMATION

For maps and area information visit the Front Desk lobby.

WAKE-UP SERVICE TOUCH 0

If you would like a wake-up call, please notify the hotel operator. Also provided in each room is an alarm clock/radio for your use.

General Information

WORSHIP SERVICES

BETHEL AME CHURCH

12 Queen Street.....340-773-5620

HOLY CROSS CATHOLIC CHURCH

20 Company Street340-773-7564

LUTHERAN CHURCH LORD GOD OF SABAOOTH

King Street.....340-773-1320

ST. JOHN'S EPISCOPAL CHURCH

27 King Street.....340-778-8221

ST. PAUL'S EPISCOPAL ANGLICAN CHURCH

28 Prince Street.....340-772-0818

SEVENTH DAY ADVENTIST CHURCH

Queen Cross Street340-773-1822

SOUTHGATE BAPTIST CHURCH

27 C Company Street340-773-3551

TRINITY WESLEYAN HOLINESS

25 King Cross Street 340-773-8335

General Information

TV CHANNELS

| | | | |
|---------|-----------|---------|---------------------|
| 2 | STARZ | 13..... | HLN (Headline News) |
| 3 | USA | 14..... | Weather Channel |
| 4 | CNN | 15..... | STARZ II |
| 5 | ESPN | 16..... | FOX |
| 6 | WAPA (PR) | 17..... | WB USVI |
| 7 | TNT | 18..... | STARZ |
| 8 | ION USVI | 19..... | Cartoon |
| 9 | TBS | 20..... | Discovery Channel |
| 10..... | NBC | 21..... | Univision Sports |
| 11..... | CBS | 22..... | PBS II |
| 12..... | PBS | 24..... | ABC |

Safety and Security Procedures

TRAVELER SAFETY TIPS

1. Don't answer the door in a hotel or motel room without verifying who is there. If a person claims to be an employee, call the Front Desk and ask if someone from their staff is supposed to have access to your room and for what purpose.
2. When returning to your hotel late in the evening, use the main entrance of the hotel. Be observant and look around before entering parking lots, and before leaving your vehicle.
3. Close the door securely whenever you are in your room and use all of the locking devices provided.
4. Do not needlessly display guest room keys in public or carelessly leave them on restaurant tables, at the swimming pool, or other places where they may be stolen.
5. Do not draw attention to yourself by displaying large amounts of cash or expensive jewelry.
6. Do not invite strangers to your room for any reason.
7. Place all valuables in the safe.
8. Do not leave valuables in your vehicle.
9. Check to see that any sliding glass doors are locked.
10. If you are traveling with children, provide adult supervision and know their whereabouts at all times.
11. If you see any suspicious activity, please report your observations to the management.

Fire Safety Procedures

EMERGENCY AND FIRE SAFETY PROCEDURES

Emergency Assistance

In case of medical emergency or if some other emergency assistance is needed, pick up the telephone. DIAL 9, THEN DIAL 911.

FIRE PROCEDURES

1. If there is any indication or even a suspicion of fire, call the hotel operator at 0. Give your name, room number, and a brief description of the situation.
2. Leave your room immediately. If your family is with you, determine a meeting place outdoors where you will meet and account for everyone. Close the door to your room behind you.
3. If you are outside and suspect there is a fire in your room, notify the hotel operator immediately of the situation. Feel the door with the back of your hand. If the doorknob is warm, do not open it.
4. If the door is warm, slowly open the door, but be ready to close it quickly should smoke roll out. Proceed down the stairway to the sidewalk, turn right and travel to the Front Desk.
5. If the entrance door to your room is blocked by fire or smoke, advise the Front Desk of the situation and proceed to the patio. Make sure that you close the patio door behind you. Once outside, signal for help by waving and hanging an item such as a bed sheet, from the balcony to draw attention to your exact location.
6. Do not jump from the balcony, especially if you are on the third floor. A fall from this height can cause serious injury; rather continue to protect yourself from the fire and signal for help. The hotel's staff will provide assistance and instructions in evacuating from the third floor balcony.
7. Smoking is prohibited in all guest rooms and public hotel areas, in accordance with Virgin Islands law. A \$250.00 room recovery fee will be charged to your bill for smoking in your guest room.